

Basic
CURRENT HOMEOWNER

ALLIED HOME WARRANTY
Residential Warranty



We Call Texas Home

*A/C Maintenance Included
Pool & Spa Coverage Available*



At Allied Home Warranty, we own homes here too, and understand your need for a company to protect your investment. With us, you no longer have to worry about un-budgeted expenses or locating quality service providers. So whether it's working fast to repair an air conditioner in the middle of August or the assurance that our representatives actually know our service providers, our local knowledge makes a direct impact on how we serve you.

Basic Current Homeowner Coverage:

Central A/C
 Heating System
 Plumbing Stoppages

A/C Maintenance
 Plumbing Systems
 Water Heater

Optional Coverage:

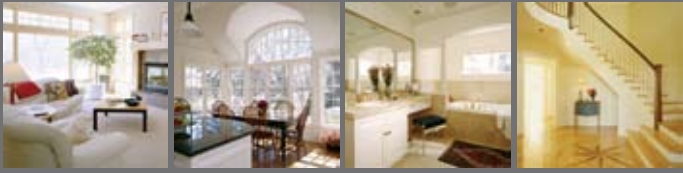
Pool/Spa or Shared Equipment

Payment Options

Payment Plan	MONTHLY	SEMI-ANNUAL	ANNUAL
Basic Current Homeowner	\$24 ⁷⁵	\$149 ⁰⁰	\$295 ⁰⁰
Pool and Spa	+14 ⁰⁰	+80 ⁰⁰	+160 ⁰⁰

You only pay a
\$65 TRADE CALL FEE
 on covered repairs.

For complete coverage information, please review our service contract. Allied Home Warranty is licensed by the Texas Real Estate Commission and is a member of the Texas Warranty Association.



Get the Best for Your Home with Allied Home Warranty

A great home warranty is just the beginning. As an Allied client, you receive a free membership in the Texas Wholesale Club. With this, you can enjoy discounts of up to 30% on new air conditioning, heating, kitchen appliances and pool equipment.

No other home warranty company can offer you Texas Wholesale Club savings. Before you purchase a new appliance or system for your home, check to see if you can save with the Texas Wholesale Club.

Texas Wholesale Club Savings

	Estimated Retail	TWC Cost	Savings
Air Conditioning (3 Ton/13 SEER)	\$4,450	\$3,150	\$1,300
Furnace (3 Ton)	\$1,550	\$1,150	\$ 400
Refrigerator	\$1,700	\$1,400	\$ 300
Stove/Oven	\$ 750	\$ 600	\$ 150
Washer/Dryer	\$1,100	\$ 850	\$ 250
Water Heater	\$ 950	\$ 750	\$ 200
Built-in Microwave	\$ 450	\$ 375	\$ 75
Dishwasher	\$ 400	\$ 350	\$ 50
Water Treatment	\$ 500	\$ 450	\$ 50

Prices subject to change

Use your free Texas Wholesale Club membership once and with the savings you receive, you could more than pay for your Allied Home Warranty coverage.

Contact the Texas Wholesale Club at Wholesale@AlliedHomeWarranty.com or call 866-791-1200

ALLIED HOME WARRANTY

We Call Texas Home



APPLY BY

1. PHONE (866-791-1200)
2. FAX (866-791-1201)
3. ONLINE AT: WWW.ALLIEDHOMEWARRANTY.COM

HOMEOWNER INFO

NAME

PROPERTY ADDRESS

CITY

ZIP

PHONE NUMBER

EMAIL ADDRESS

SELECT YOUR CONTRACT

MONTHLY SEMI-ANNUAL ANNUAL

<input checked="" type="checkbox"/> BASIC CURRENT HOMEOWNER	\$24 ⁷⁵	\$149 ⁰⁰	\$295 ⁰⁰
<input type="checkbox"/> POOL/SPA	+14 ⁰⁰	+80 ⁰⁰	+160 ⁰⁰

SELECT PAYMENT METHOD

CREDIT CARD

CARD TYPE: Visa MasterCard Discover American Express

CREDIT CARD NUMBER

EXPIRATION DATE

SIGNATURE

DATE

CHECK ENCLOSED

MAKE CHECKS PAYABLE TO ALLIED HOME WARRANTY

By selecting either the Monthly or Semi-Annual payment plan, client authorizes Allied to automatically withdraw payment from bank account or charge credit card on a monthly or semi-annual basis until cancelled by client

Residential Warranty Contract

A. YOUR COVERAGE

1. During the coverage period, Allied Home Warranty ("Allied") will arrange for a Service Contractor to repair or replace the systems covered in accordance with this contract so long as they (a) are located within the perimeter of the home or garage (except for pool, spa, and HVAC), (b) become inoperative due to normal wear and tear, (c) are in good working order on the effective date of this contract and (d) are properly installed and available for diagnosis. This contract only covers single-family residential property less than 5,000 sq ft. Coverage includes only the items stated as covered and is subject to limitations. Pre-existing conditions are not covered by this contract. Allied reserves the right to inspect covered items and to ask for an inspection report.
2. **Basic Current Homeowner** coverage begins upon issuance of contract number and continues for a monthly, semi-annual or an annual term.

B. YOUR SERVICE

CALL: 866-791-1200 OR GO TO: WWW.ALLIEDHOMEWARRANTY.COM

1. You must notify Allied for work to be performed under this contract as soon as the problem is discovered and prior to the expiration of this contract. Under normal circumstances, Allied will initiate the services contracted for within 48 hours after your request. Allied will select an affiliated or unaffiliated Service Contractor and will not reimburse for services performed without prior approval. Evidence of recent attempted repairs by others voids coverage of the claim. Allied will determine what repairs constitute an emergency and will make reasonable efforts to expedite service. **Should Allied grant you authorization to contact an independent contractor**, Allied will provide reimbursement based on the following conditions: (i) selected contractor is qualified and insured, (ii) you agree to be reimbursed at Allied's typical rates for parts and labor (less than retail) and (iii) you call Allied prior to contractor performing any repairs to determine if the repair is a covered item under this contract. For service outside normal business hours, you are responsible for payment of additional fees, including overtime.
2. **Each trade call is subject to a \$65 fee.** Additional charges may apply to certain repairs and replacements (See Section E). Failure to pay the trade call fee at the time of the visit will result in suspension of coverage until the proper fee is paid without extension of the contract period. Allied will provide a courtesy recall without an additional trade call fee for a period of 90 days on parts and 30 days on labor.

C. YOUR COVERED SYSTEMS AND APPLIANCES

The following items are covered under the terms of this contract (See Section E).

1. CENTRAL AIR CONDITIONING SYSTEM

A/C MAINTENANCE: Annual A/C maintenance visit performed on up to 2 units any time from September to March. Services include checking the following items: temperature differential, freon level, evaporator coil, condenser unit, system connections, drain pans and filters, among others. Evaporator coil cleaning is not included.

COVERED: All components and parts that affect operation for ducted electric central air conditioning for up to 2 systems, including upgraded covered equipment required by the federal 13 SEER regulatory standard, except:

NOT COVERED: Gas A/C systems - Condenser casings - Registers and grills - Filters - Electronic air cleaners - Window units - Non-ducted wall units - Freon recapture - Water towers - Humidifiers - Evaporative cooler pads - Flues - Vents - Improperly sized units - Chillers - Roof jacks or stands - Mismatched equipment - Noises - Systems that are connected to another system i.e. water heaters, three phase systems - Modifications or improvements required by upgraded 13 SEER equipment.

2. HEATING SYSTEM OR BUILT-IN WALL UNIT

(if main source of heat to the home)

COVERED: All components and parts that affect operation of up to 2 systems, except:

NOT COVERED: Baseboard casings - Fuel storage tanks - Portable units - Solar systems - Oil heating units - Fireplaces and key valves - Filters - Registers - Grills - Clocks - Timers - Heat lamps - Humidifiers - Electronic air filters - Hot water/steam heat circulating systems - Flues and vents - Improperly sized systems - Chimneys - Mismatched equipment - Geothermal and/or water source heat pumps - Treated water systems.

3. PLUMBING SYSTEM & STOPPAGES

COVERED: Leaks and breaks of water, drain, gas, waste or vent lines - Valves for shower, tub, diverter, angle stops, risers and gate valves - Clearing of stoppages in lines up to 100 feet from access point (guaranteed for 24 hours).

NOT COVERED: Toilet and all components - Damage caused by freezing or roots - Faucets and fixtures - Bathtubs and showers - Shower enclosures and base pans - Sinks - Caulking and grouting - Septic tanks - Water softeners or purifiers - Dryer vents - Pressure regulators - Permanently installed sump pumps - Inadequate or excessive water pressure - Flow restrictions in water lines caused by rust, corrosion or chemical deposits - Sewage ejector pumps - Holding or storage tanks - Saunas or steam rooms - Hose bibs - Whirlpool jets, motor and pump assemblies - Any associated masonry work - Roof access cleanout - Stoppages caused by a collapsed, broken or damaged drain, vent or sewer lines outside the main foundation of the home - Stoppages caused by roots or foreign objects - Removal of water closet - Costs to locate, access or install ground level cleanout.

4. WATER HEATER (Gas or Electric)

COVERED: All components and parts that affect operation, except:

NOT COVERED: Solar water heaters - Storage tanks - Tankless - Noise - Fuel storage tank and energy conservation unit - Flues and vents - Insufficient capacity - Sediment build-up - Odor.

D. YOUR OPTIONAL COVERAGE

For an additional fee, you may purchase optional coverage.

1. POOL AND/OR SPA EQUIPMENT

COVERED: Both pool and spa equipment are covered if they utilize common equipment. If they do not, then the pool is covered, unless an additional fee is paid to cover the spa. Coverage applies to all above ground components and parts that affect operation of the heating, pumping, and filtration systems.

NOT COVERED: Cleaning equipment (pool sweeps, cleaning pumps, pop-up heads, turbo valves and the like) - Lights - Liners - Concrete-encased or underground electrical, plumbing or gas lines - Structural defects - Solar equipment - Jets - Fuel storage tanks - Covers and disposable filtration mediums - Fountains - Heat pump - Electrically operated valves - Water chemistry equipment - Inaccessible components.

E. LIMITATIONS OF LIABILITY

This residential service contract is not designed, nor is it intended, to include or overlap any coverage that is included in your homeowner's insurance policy, home builder's warranty, and/or any manufacturer's warranty.

1. All covered systems and appliances, including optional coverage items, which malfunction or improperly operate due to rust or corrosion are not covered. Any repairs that require obsolete parts are not covered (although we will pay a reasonable amount based on the value of comparable replacement parts).
2. Allied is not responsible for restoration of any wall coverings, floor coverings, cabinets, counter tops, tiling, paint, or the like, nor the repair of any cosmetic defects. Allied is not responsible for locating, providing or closing access to covered items unless otherwise noted in this contract. Electronic energy, lighting, pool/spa, sprinkler and appliance management systems are not covered. You may be charged an additional fee to remove and/or dispose of an old appliance, system or component.
3. Allied is not liable for any indirect, special, consequential or secondary damages, injuries or losses nor for failure to provide timely service. Allied is not liable for repair of conditions caused by chemical or sedimentary build up, misuse or abuse, failure to clean or maintain, missing parts, structural changes, fire, freezing, electrical failure or surge, water damage, lightning, mud, earthquake, soil movement, storms, accidents, pet damage, pest damage, acts of God, mold, fungus, hazardous materials or failure due to excessive or inadequate water pressure.
4. Allied has the sole right to determine whether a covered item will be repaired or replaced. Allied reserves the right to offer cash in lieu of repair or replacement in the amount of Allied's actual (less than retail) cost to repair or replace such item. Allied is responsible for providing replacement equipment of similar features, capacity and efficiency, but not for matching dimensions, brand, or color. Allied is not responsible for upgrades nor for the cost of construction or other modifications made necessary by existing equipment or installing different equipment. Allied is not responsible for repairs related to inadequacy or lack of capacity, improper installation, previous repair or design, and any modification to the system or appliance. Allied reserves the right to obtain a second opinion at its expense.
5. Allied is not responsible for repair or replacement of commercial quality systems and appliances. Allied is not responsible for repairs arising from manufacturer's recall of covered items or any items while still under an existing manufacturer's, distributor's, or in-home warranty.
6. You are responsible for providing maintenance on covered items as specified by the manufacturer to ensure coverage on such items. (For example, HVAC systems require annual cleaning and monthly replacement of filters, and water heaters require periodic flushing.)
7. This residential service contract is limited to a total expenditure of \$5,000 per contract per year.
8. Allied is not responsible for upgrades, work or cost required to comply with any federal, state, or local laws, regulations or ordinances or utility regulations or to meet current building or zoning requirements. Allied is not responsible for service when permits cannot be obtained, nor will it pay for any costs related to permits. This product does not include coverage or responsibility to remove or dispose of any hazardous or toxic materials, including asbestos and mold. The contract holder is responsible for any fees relating to freon recapture. Contract holder specifically agrees that Allied is not liable for the negligence or other conduct of the Service Contractor, nor is Allied an insurer of the Service Contractor.
9. **AGREEMENT TO ARBITRATE:** Any controversy or claim arising out of, or relating to this contract, or breach thereof, will be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association. Each party shall select an arbitrator. The two arbitrators and parties shall select a third neutral arbitrator. The arbitrator shall determine the issues subject to arbitration. The arbitrator shall apply the substantive laws of the state of Texas, but no state arbitration laws shall apply to the proceeding. It is specifically agreed that only actual damages shall be awarded and, in no event, will Allied's liability exceed \$2,500 per covered item. The non-prevailing party shall reimburse the prevailing party for its arbitration expenses. A judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The parties specifically agree to the binding nature of the arbitration. Arbitration will be held in Harris County in the State of Texas.

F. MISCELLANEOUS

1. This contract shall be non-cancelable, except Allied may cancel for the following reasons: (i) non-payment of contract fees; (ii) fraud or misrepresentation of facts material to the issuance of this contract; or (iii) upon mutual agreement by Allied and the contract holder. If this contract is canceled after the fifth business day, the client shall be entitled to a pro rata refund of the paid contract fee for the unexpired term, less an administrative fee of \$50 and any service costs incurred by Allied.

This contract is issued pursuant to a license granted by the Texas Real Estate Commission, and complaints in connection with this contract may be directed to the Commission at P.O. Box 12188, Austin, TX 78744, 512-465-3917. *The purchase of a residential service contract is optional and similar coverage may be purchased through other residential service companies or insurance companies authorized to transact business in Texas.*

NOTICE: YOU THE BUYER, HAVE OTHER RIGHTS AND REMEDIES UNDER THE TEXAS DECEPTIVE TRADE PRACTICES-CONSUMER PROTECTION ACT WHICH ARE IN ADDITION TO ANY REMEDY WHICH MAY BE AVAILABLE UNDER THIS CONTRACT. FOR MORE INFORMATION CONCERNING YOUR RIGHTS, CONTACT THE CONSUMER PROTECTION DIVISION OF THE ATTORNEY GENERAL'S OFFICE, YOUR LOCAL DISTRICT OR COUNTY ATTORNEY OR THE ATTORNEY OF YOUR OFFICE.

Signature _____

Date _____

Purchaser warrants that, to their knowledge, the systems and appliances to be covered are currently in working order and have not been declared non-repairable.